

## CLAIMS

What is claimed is:

1. A method of presenting information regarding products, suppliers and offerors to users in a virtual shopping mall on a communications terminal, said 5 communications terminal having a user graphical display, a user input, and a memory, said method comprising:
  - storing in said memory a set of mall data objects, said mall data objects comprising a graphical map of a virtual shopping mall, said map having a coordinate system associated with positions within the shopping mall, and a 10 plurality of multimedia data objects indexed to said coordinate system;
  - assigning a customer an initial position having a set of coordinates within the shopping mall;
  - presenting at least one multimedia data object to a user indexed to said initial position;
- 15 updating said initial position to a subsequent position responsive to a position change command from a user via said user input; and presenting at least one multimedia object to a user indexed to said subsequent position.
2. The method as set forth in Claim 1 wherein said steps of presenting a 20 multimedia data object comprise presenting a visual image of a mall or store interior.

3. The method as set forth in Claim 2 wherein said steps of presenting a visual image of a mall or store interior further comprise the steps of:
  - 5 providing a customer-selectable hot spot within said visual image; and
  - upgrading said customer's position responsive to selection of said hot spot.
4. The method as set forth in Claim 1 wherein said steps of presenting multimedia data objects comprise presenting a sound clip representative of background sound within a mall or store interior.
5. A computer readable medium encoded with software for presenting 10 information regarding products, suppliers and offerors to users in a virtual shopping mall on a communications terminal, said communications terminal having a user graphical display, a user input, and a memory, said software when executed by said communications terminal causing the communications terminal to perform the following actions:
  - 15 storing in said memory a set of mall data objects, said mall data objects comprising a graphical map of a virtual shopping mall, said map having a coordinate system associated with positions within the shopping mall, and a plurality of multimedia data objects indexed to said coordinate system;
  - providing a map of a virtual shopping mall, said map having a coordinate system associated with positions within the shopping mall;
  - 20 assigning a customer an initial position having a set of coordinates within the shopping mall;

- presenting at least one multimedia data object to a customer indexed to said initial position;
- 5 updating said initial position to a subsequent position responsive to a position change command from a user received via said user input; and
- 5 presenting at least one multimedia data object to a customer indexed to said subsequent position.
6. The computer readable medium as set forth in Claim 5 wherein said software for performing the action of presenting a multimedia data object comprises software for presenting a visual image of a mall or store interior.
- 10 7. The computer readable medium as set forth in Claim 6 wherein said software for presenting a visual image of a mall or store interior further comprises software for performing following actions:
- 15 providing a customer-selectable hot spot within said visual image; and
- upgrading said customer's position responsive to selection of said hot spot.
8. The computer readable medium as set forth in Claim 5 wherein said software for presenting a multimedia data object comprises software for presenting a sound clip representative of background sound within a mall or store interior.
9. A geographically-centered shopping mall browser for presenting information regarding products, suppliers and offerors to users in a virtual shopping mall using a communications terminal, said communications terminal having a user
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- graphical display, a processor, a user input, and a memory, said shopping mall browser comprising:
- a set of mall data objects disposed in said memory, said mall data objects comprising a graphical map of a virtual shopping mall, said map having a coordinate system associated with positions within the shopping mall, and a plurality of multimedia data objects indexed to said coordinate system;
- 5 a mall map display for showing on said communications terminal graphical display a geographical organization of a virtual mall contents;
- a customer position initializer for assigning an initial user position
- 10 having a set of coordinates within the virtual shopping mall;
- a position tracker for updating said initial position to a subsequent position responsive to a position change command from a user via said user input; and
- a multimedia data object presenter for presenting at least one
- 15 multimedia object to a customer indexed to said initial position or said subsequent position.
10. The shopping mall browser as set forth in Claim 9 wherein said multimedia data object presenter is adapted to present a visual image of a mall or store interior.
15. The shopping mall browser as set forth in Claim 10 wherein said multimedia data object presenter is further adapted to provide a customer-selectable hot

spot within said visual image and to update a customer position responsive to selection of said hot spot.

12. The shopping mall browser as set forth in Claim 9 wherein said multimedia object data presenter is adapted to present a sound clip representative of background sound within a mall or store interior.

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